

The **Community Flood Plan for Chew Magna** is our plan to protect residents supported by the Environment Agency, Bath & North East Somerset and the Parish Council. It doesn't mean we flood more than other areas but we want to always be prepared.

As this is a public document I have removed personal numbers that we have been given and that prove invaluable in an emergency situation but are not for public consumption.

Road flooding is the most common, affecting the whole parish so we ask that everyone becomes part of our 'adopt a drain' project, taking care of a drain near their home and either keeping it clear or letting me know if it needs to be cleared. We also have 3 drain clearing sessions in October, November and December each year as blocked drains make a significant contribution to road flooding. We have a team of Wardens who put out flood signs to warn motorists.

Our watchword is PREPARATION

Our team of volunteer Neighbourhood Zone Wardens support residents

When a flood event is likely we aim to be ready before it hits, putting up boards, sandbags and priming pumps. The worst of the storms often happen in the dark, frequently in the early hours, so all protections need to be in place while it's still light. We have buddy systems where neighbours help each other to put up boards and hold keys if their buddy is away. Wardens will be on hand as soon as an Alert is received working from their Warden Plan that is specific to their Zones.

When necessary the Old School Rooms become the control centre and the Place of Safety. There are resources to support residents and if we had a severe incident we have a B&NES pack which includes clothes, bedding, towels etc.

We now have telemetry devices on the Brook and the River that enable us to remotely read the level of the water without having to go out every few minutes to check its rise.

If you are likely to flood you can register with the Environment Agency to receive Alerts and Warnings by going onto their website www.gov.uk/sign-up-for-flood-warnings and follow the links OR phone the floodline on 0345 9881188 and ask to sign up.

If you are a newcomer to Chew Magna do contact your warden. You can check which Zone you're in by looking at the later pages of this plan. Warden names are in this public plan but not contact details but you can contact me on 07810810847 or email lynne@eastonpreece.net

Our annual Resilience Day is when Wardens check residents' equipment eg protective boards, sump pumps and portable pumps etc.

We also welcome our supportive agencies: the Environment Agency, B&NES and the Bristol and Avon Rivers Trust to answer any questions from residents along with coffee and cake. Afternoons have seen a range of events including a Conference on Natural Flood Management, Walkover of the Reservoir, Presentations from outside agencies and often includes CPR training.

Cllr Lynne Easton (Emergency Coordinator)

community flood plan

Parishes and communities working together

Community
or group

Chew Magna Parish

Address

Chew Magna, Bath and North East Somerset
Coordinator Lynne Easton 07810810847 Roving Coord Alex Easton 07810810749
Floodphone 07342101230 Activated on Alert

Floodline quickdial number

0345 988 1188

Which Environment Agency flood warnings
are you registered to receive?

River Chew Catchment and Winford Brook.

Local flood warning trigger
*i.e. when water reaches bottom
of the bridge, sound siren*

Environment Agency' Flood Alerts and Warnings. Chew Valley Lake Spillway and Winford Brook Compensator Lake.

Date

1 September 2023

Be prepared for flooding. Act now

- 1** Actions to be taken before a flood
 - A** Locations at risk of flooding / Flood warnings
 - B** Locations at risk of flooding / Source of flooding
 - C** Locations at risk of flooding / Map showing flood route

- 2** Actions to be taken during a flood
 - A** Local flood actions
 - B** Local volunteers / flood wardens
 - C** Important telephone numbers
 - D** Available resources
 - E** Arrangements between authorities
 - F** Vulnerable residents, properties and locations

- 3** After a flood
 - A** Reputable contractors

This flood plan has been devised with the help and advice of CVFF B&NES and Environment Agency, using EA's template. It represents our best endeavours to mitigate the impact of floods on people and property in Chew Magna. Please note that it is the responsibility of every householder to prepare and protect their lives and property. Our team of volunteer Flood Wardens can only help with residents' timely permission but are keen and ready to do so. We have close liaison with emergency services in their public safety role who will support practically as appropriate.

1 Locations at risk of flooding

A

Flood Warnings

	Location at risk	Action	Notes
Environment Agency - Flood Alerts	<p>Low lying roads with culverts and drains, road and pedestrian bridges. Access roads into and out of the village.</p> <p>Some low lying properties and access to Chew Magna Primary School.</p>	<ul style="list-style-type: none"> Inspect culverts, drains and trash screen for debris and the River and Brook for larger items. Annual local leaf clear in October/November/December Monitor river depths at Gas Works Bridge, Spratts Bridge and Tunbridge Road Bridge using the telemetry device and visual checks. Monitor the Chew Valley Lake Spillway for flow level contacts Bristol Water Consult weather forecasts and the Met Office radar for immediate area Contact EA Advise householders at risk to put up boards –maybe not tighten if the Co-ordinator and Wardens decide this would be prudent. Businesses check roads to ensure employees can get home. 	<p>Actions taken by Flood Wardens registered at the time of the Alert.</p> <p>Coordinator contacts all Flood Wardens who have informed Coordinator/Deputy that they are present</p> <p>Road Wardens and Flood Wardens will provide information on road flooding a deploy road signs.</p> <p>Flood Wardens will report any problems to the Co-ordinator/Deputy and identify vulnerable residents.</p> <p>-----</p> <p>Co-ordinator/Deputy reports any infrastructure issues directly to the B&NES / Environment Agency contact number, logging any actions requested.</p> <p>Co-ordinator/Deputy contacts the Primary School to exchange views regarding potential need for evacuation and/or support</p>

<p>Environment Agency -</p> <p>Alert with Warning predicted</p>	<p>Winford Brook:</p> <p>Properties and roads at low level adjacent to the Winford Brook.</p> <p>Chew Magna Primary School</p> <p>Access roads into and out of the village</p> <p>Properties with vulnerable occupants ie frail or could be alone needing help with boards</p>	<ul style="list-style-type: none"> • Co-ordinator/Deputy opens up the Old School Rooms to become the village flood co-ordination /rest centre and ensures phone is staffed. • Check local businesses are aware. <hr/> <ul style="list-style-type: none"> • Starting with more vulnerable residents at risk of flooding at lower levels, advise the installation of PLP and removal of vehicles to higher ground. • Advise householders that the rest centre is open for their use • Monitor river depths using the telemetry device at Gas Works Bridge and visually at Spratt's Bridge and Streamleaze (Roving Coordinator) • Report when North Chew Terrace is impassable. 	<p>Contact Chew Valley School (regarding homeward journeys of pupils). Continued liaison with the Primary School. Help to put Flood Board up on boiler door (NS/AE) Check regarding need for evacuation to Old School Rooms.</p> <hr/> <p>Actions taken by Flood Wardens present in the parish.</p> <p>Flood Wardens coordinate their activities using Whats App at this time with the Co-ordinator/Deputy to establish community level communication.</p> <p>Contact EA duty officer and Bristol Water to check on compensation reservoir.</p> <p>Co-ordinator/Deputy initiates liaison with The Environment Agency, Bristol Water and B&NES</p> <p>Action taken by Flood Wardens on the ground relating to residents and road signs and movement of cars when drains overtop.</p>
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<p>Environment Agency - Potential Flood Warnings</p>	<p>River Chew Catchment:</p> <p>Properties and roads adjacent to the River Chew at Tunbridge and surrounding area.</p> <p>Properties, vehicle and pedestrian access through to Dumpers Lane, risk of isolation.</p> <p>Fire Station, risk of unserviceable emergency vehicles.</p> <p>Pumping station, risk of failure and consequent pollution issues.</p>	<ul style="list-style-type: none"> • Monitor flood level of the River Chew, Spillway from the Chew Valley Lake and river levels at Chew Stoke as reported by the EA and community contacts using telemetry device • Monitor River Chew levels at Tunbridge and report via Wardens when road is impassable and drains overtop. • Starting with more vulnerable residents at risk of flooding at lower levels, advise the installation of PLP and removal of vehicles to higher ground. • Support Wardens in putting up boards and manning the road barriers. 	<p>Where needed - put barriers up (eg Dumpers Lane) Road signs along Tunbridge Road and if necessary close it temporarily as has been agreed with Highways.</p> <p>Boards erected as necessary</p> <p>Communication between wardens/coordinator using technology (What's Ap/phone/text)</p> <p>Roving coordinator makes visual checks</p> <p>Coordinator contacts EA duty officer Emergency team at B&NES & Fire & Rescue & Highways (if necessary)</p>
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<p>Environment Agency & Local Officers.</p> <p>Warning in place</p>	<p>All locations:</p>	<ul style="list-style-type: none"> • Contact those at flood risk locations, confirming knowledge of imminent flooding. • Wardens use 'What's Ap' to make contact across the flooded areas. • Check/support progress of Primary School evacuation plan. – Nick Scholefield • Report situation at locations to B&NES emergency response group copy PC Chair • Contact key links: CV School, Church ministers, • Contact Village Agent • Contact booking agents for OSR/Church hall 	<p>Actions initiated and co-ordinated by Co-ordinator / Roving Coordinator</p> <p>Wardens act on own initiative to support residents in their Zones carrying out local plan, reporting to Coord/Roving Coord with updates using What's Ap.</p> <p>Check support that CMP and CVS needs - AE/GJ</p> <p>Check all services required are deployed to support Wardens.</p>
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<p>Flooding in progress</p>		<ul style="list-style-type: none"> • Liaise with Emergency Services directly – see attached for numbers • Roving coordinator makes checks across zones and feeds back using internet/What's App • Roads blocked to prevent cars getting stuck 	<p>Actions directed by Co-ordinator</p> <p>Fire & Rescue Deployed as needed.</p> <p>Highways deployed as needed.</p> <p>Support Wardens deployed</p>
<p>“Warning no longer in force” / After a flood</p>		<ul style="list-style-type: none"> • Advise householders that the risk of flooding has receded • Determine what needs to be done (provision of skips, road cleaning etc.) • Subject to homeowners' permissions, record which properties flooded and to what extent, problems and deficiencies etc. ----- • Request necessary action from B&NES, Bristol Water and The Environment Agency • Press Liaison 	<p>Action by Flood Wardens</p> <p>Action by Flood Wardens and reporting to Co-ordinator</p> <p>Action by Flood Wardens and reporting to Co-ordinators</p> <p>Residents/wardens/coordinators</p> <p>Coordinator/Parish Chair</p>

1 Actions to be taken before a flood

B

Locations at risk of flooding/ Source of flooding/place of safety

POTENTIAL FLOOD RISK AREAS	FLOOD SOURCE	EVACUATION POINT	FLOOD WARNING TRIGGER for local warden action
A Tunbridge Close, Tunbridge Road, Dumpers Lane	R. Chew & Run-off	Neighbours	River level at Tun Bridge nears 40.7m - overtopping of lowest drain/TELEMETRY DEVICE Phone Highways Station Warden on Bridge prepare to close road – ideally with Highways
B Madams Paddock	R.Chew & Run-off	House high up OSR	River starts to rise into gardens
C Streamleaze, Upper Silver St.	Winford Brook	OSR	Phone call from 1 Brook Cottage/ TELEMETRY (Alert 3)
D Stoneleigh, Church Lane, Lower Silver Street (Church Hall)	Winford Brook & run-off	OSR	Winford Brook reaches top step/TELEMETRY (Alert 3)
E The Batch: North Chew Terrace (including Rose Cottage)	Winford Brook & Run-off	Neighbours/OSR	Winford Brook reaches top step/TELEMETRY (Alert 3)
F School (primary) Streamside, Butham Lane, 1/2 Brook Cottages	Winford Brook & run-off	School using own plan OSR	School – top step Winford Brook/TELEMETRY (Alert 3)
G Lower Batch, Norton Lane	Winford Brook & Run-off	Lower Batch CURO plan*	Now have flood doors but Warden if CURO can't attend severe flooding
H Spratts Bridge Coach House	Winford Brook & Run-off	Neighbours/OSR	Winford Brook begins to overflow into Coach Hse gardens and onto Chew Hill at the bridge/TELEMETRY (Alert 3)
I Battle Lane, Dark Lane	Winford Brook & Run-off	Neighbours/OSR	Winford Brook begins to overflow and run off from hill/TELEMETRY (Alert 3)
J Chew/Winford Road, Limeburn Hill	Winford Brook behind property Run-off	Winford Neighbours	Text /What's Ap
K Moorledge Road/Lane Denny Lane	Field run-off. Overtopping streams	Moorledge residents	Text/ What's Ap Flood signs for roads:

VILLAGE ACCESS ROADS PRONE TO FLOODING wardens notify the coordinators and erect road signs. If impassible, then permission given to close road temporarily

During intense rainfall and flooding from run-off and watercourses, the following village access roads become flooded and impassable:

Zone A	Dumpers Lane, Tunbridge Close and Road closures – Dumpers Lane, Tunbridge close/road Tunbridge Road (at the Tun Bridge AL/DW/NM (2FS) PLUS SLOW SIGN AND BARRIERS TO BE DEPLOYED IF NECESSARY
Zone E	Norton Lane/ Stanton Road junction The Chalks/Stanton Road (Cricket Pitch bend). North Chew Terrace/Butham RW (FS) NS (FS) AE/SM (Barriers)
Zone H	Chew Hill at Spratts Bridge WT/MB (2FS)
Zone J	Limeburn Hill at Port Bridge, Winford Road at Chew Magna Reservoir, Winford Road near Ford Garage AS (FS)BH(2FS)
Zone K	Moorledge Road/Lane JW
Outer Zone	Denny Lane North Wick NH (2FS)

LIST OF ROAD SIGN HOLDERS (numbers withheld in public plan) HOLDERS constantly inform Coordinator of road situation – requests for Highways or Police

Andy Leeder	FLOOD Tunbridge Road by Fire Station
David Wall	FLOOD/ROAD CLOSED Tunbridge Road by Fire Station/Dumpers Lane
Rick Ayrton	FLOOD Tunbridge Road by Mill
Nathan Morgan	FLOOD Tunbridge Road by Mill
Richard Westrop	FLOOD Stanton Road
Shaun/Alex	FLOOD/ROAD CLOSED North Chew Terrace
Wendy Talbot	FLOOD Chew Hill
Marilyn Bragg	FLOOD Spratts Bridge
Jim Bragg	FLOOD Spratts Bridge
Bill Hope	FLOOD Winford Rd (garage) 2
Ann Shah	FLOOD Winford Rd (Clevedown)
Jon Wheatley	FLOOD Moorledge Road
Nick Hasell	FLOOD Denny Lane (2

SCHOOLS, FACILITIES AND INFRASTRUCTURE VULNERABLE TO FLOODING

Primary School Butham Lane	Head Teacher/Dep Head Tel. No. in school 01275 332409 Mob: Annie withheld Caretaker Tel. No. 01275 331461 (Nick Scholefield)
The Fire Station at Tun Bridge	Bedminster Fire Station – 01179262961 Paul Cornelius withheld Stn Mgr Main Contact (nos withheld)
Wessex Water Sewage Pumping Station Dumpers Lane	Contact Tel. No. 0845 6004600
The Church Hall	Richard Westropp withheld
Storage of road closure signs and barriers: Fire Station/Church Hall	
Queens Arms Public House	<i>Contact Tel. No.</i>

Storage of sandbags: Church Hall, Fire Station, Winford Road Garage

Storage of Warden personal equipment: Hi-viz jacket, trousers, wellington boots, gloves, headtorch, extra batteries in own homes

Storage of radio phone, additional equipment – MH/Red Gables

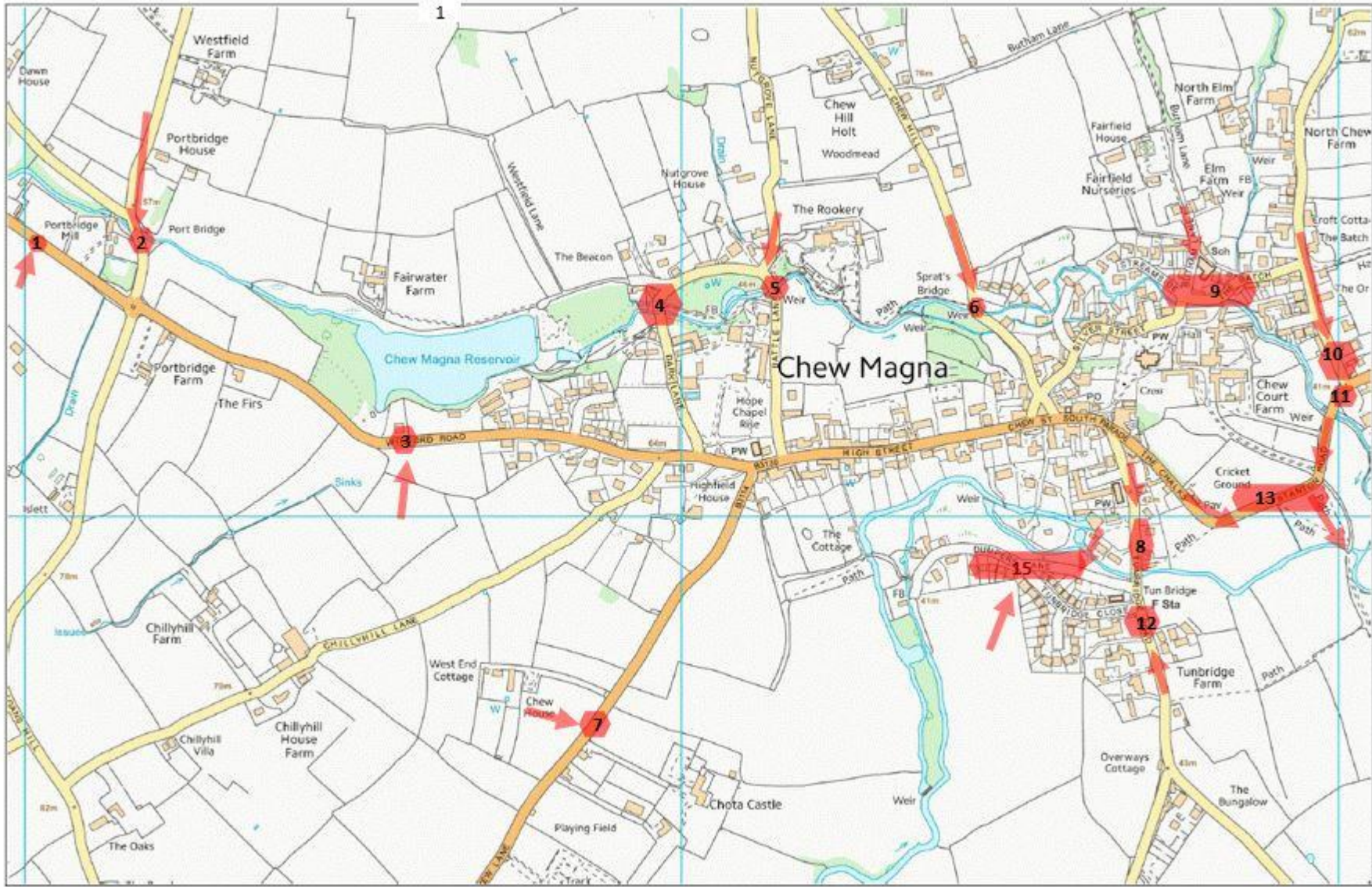
Storage of basic stores (tea/coffee/milk/biscuits/soup/thermos flasks/basic first aid kit)

Storage of clothes/towels/first aid/basic needs for overnight stay.

Additional basic first aid kit held by JJ , E, ES

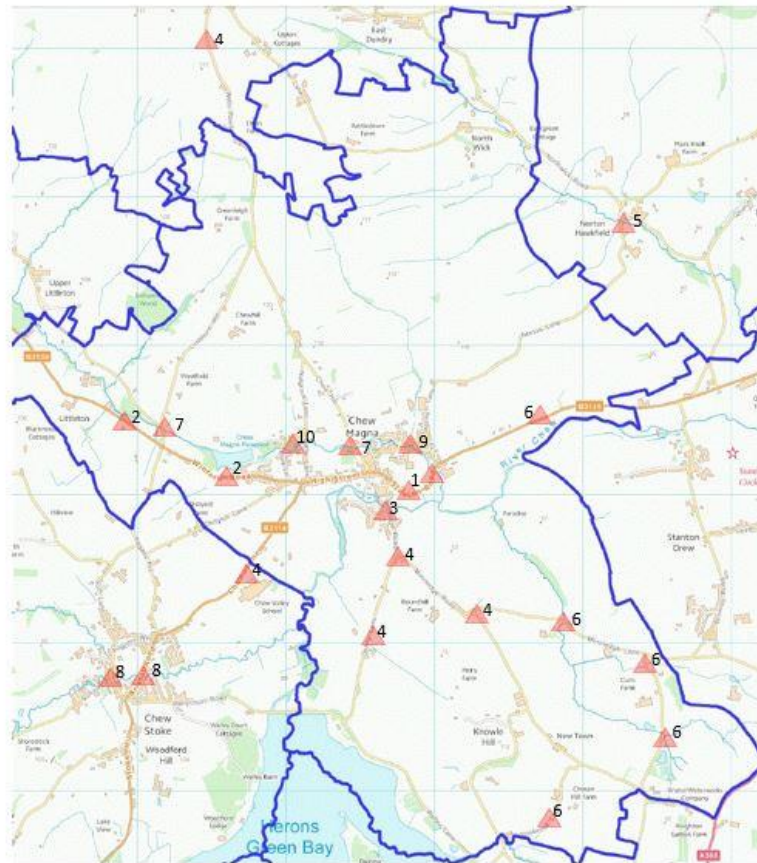
Equipment list held by coordinator. What's App used by River and Brook teams so they can contact each other and it provides a safety net for control centre to contact if phones go down. Walkie-talkies available if power outage

Road barriers and signs allocated (list held by coordinator)



NOTES

- 1 Chew Valley Trees. Flooding but passable on south side of the road
- 2 Port Bridge. Deep flooding in dip in road. Not normally passable
- 3 Winford Road opposite Chew Valley Reservoir. Flooding but passable on south side of road
- 4 Dark Lane. Deep flooding at ford. Not passable.
- 5 Battle Lane. Flooding not passable.
- 6 Spratt's Bridge. Passable. Flooding from runoff down the hill. Due entirely to blocking and re-blocking of drains due to leaves –
- 7 Occasional shallow flooding. Runoff from field.
- 8 Tunbridge Road North of bridge. Barely passable.
- 9 The Batch. Unpassable. Mainly river overtopping but early runoff from Butham Lane
- 10 Bottom of Norton Lane. Unpassable. Collection in dip in road
- 11 B3130 at bottom of Norton Lane. Barely passable on one side of road. Runoff
- 12 Tunbridge Road south of bridge. Runoff down road from south. Barely passable. Due to blocking and re-blocking of drains with leaves
- 13 B3130 south of cricket pitch. Only in most severe flooding. (Did not occur in Nov 2016).
- 14 Denny Lane rushes downhill past farm
- 15 Dumpers Lane. Flow from field and through drains from river. Unpassable in more serious floods

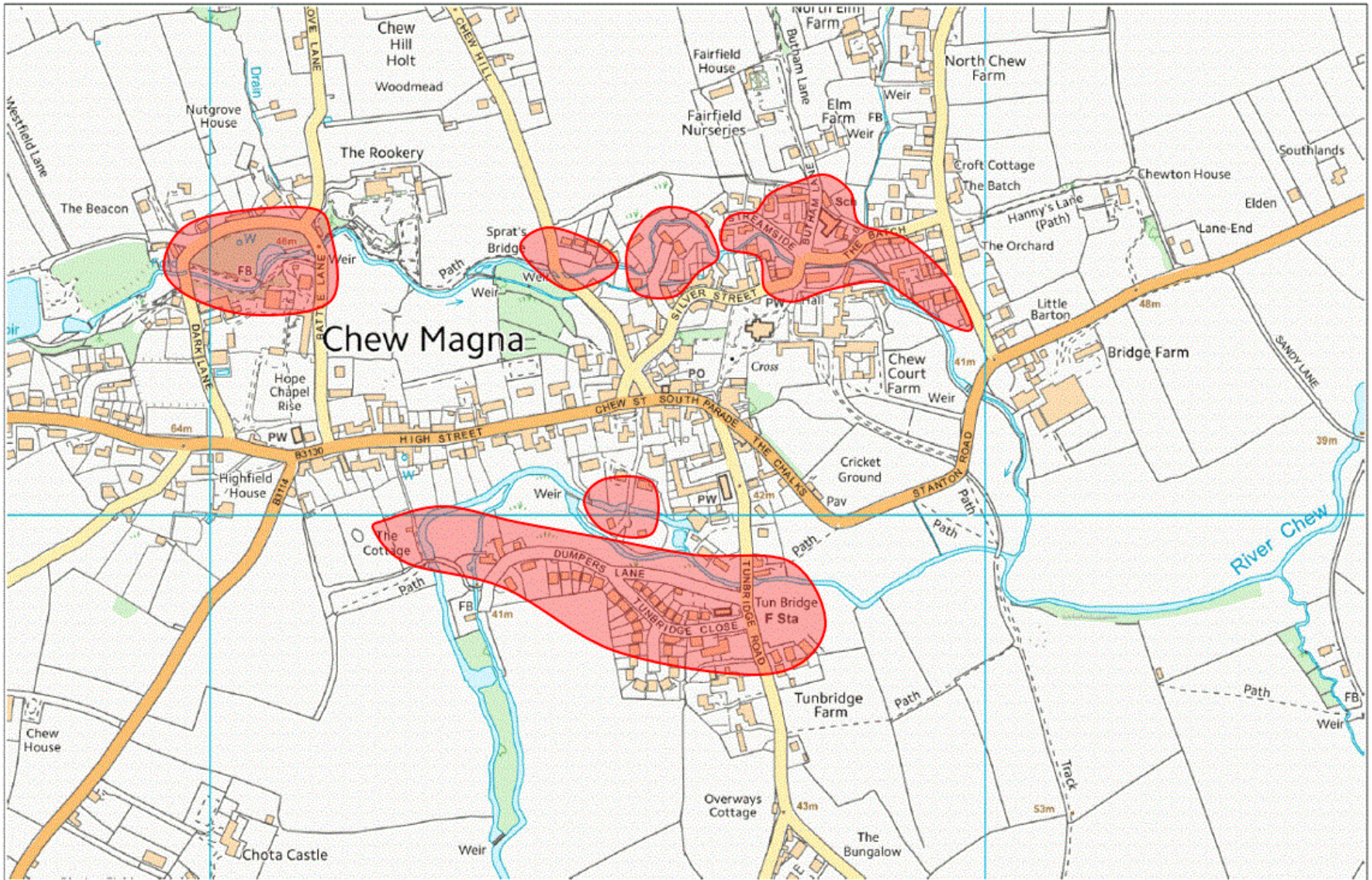


Chew Magna Parish – Roads Liable to Flooding

Notes

- 1 Deep, fast flow. Timescale similar to Winford Brook.
- 2 Deep, surface runoff. Fast response, persistent.
- 3 Deep. Timescale similar to River Chew
- 4 Not deep. Surface runoff. Not persistent.
- 5 Fast response. Only in most extreme rainfalls
- 6 Moderate Depth. Very fast response. Not persistent.
- 7 Possibly deep. Combination of Winford Brook and surface runoff. Same timescale as Brook.
- 8 Fast Flow, Deep. Rapid Response. Timescale similar to Chew Stoke Stream.
- 9 Deep, moderate flow. Combination of surface runoff and Winford Brook. Fast response. Reduces with same timescale as Winford Brook
- 10 Deep at ford at top of Dark Lane. Rapid response. Reduces in line with Winford Brook. Top of Battle Lane also suffers from surface runoff down Nutgrove Lane

Environment Agency prediction of water course flooding



2 Actions to be taken during a flood

A

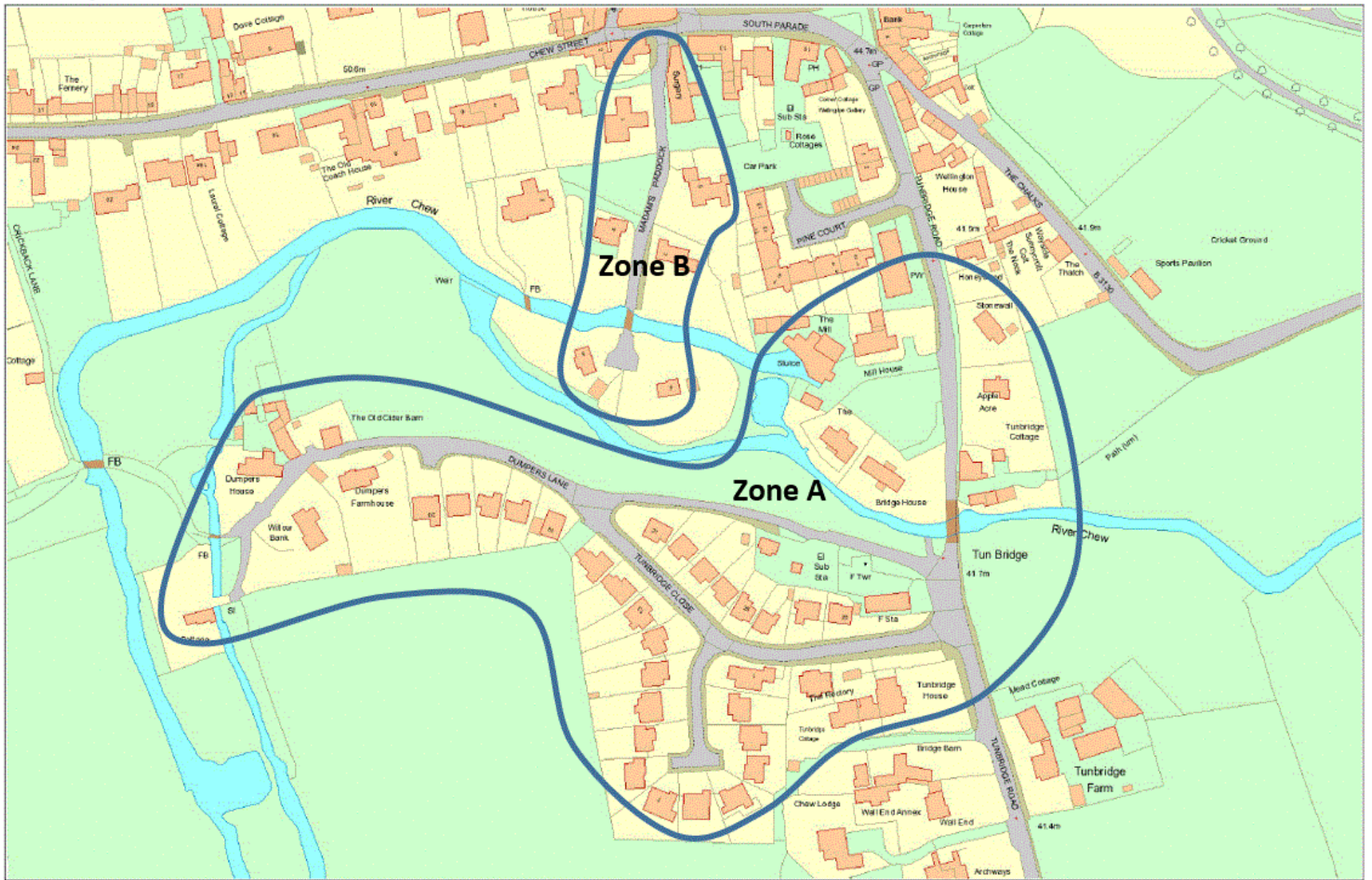
Local flood actions

Zones	Location at Risk No of houses (PLP)	Action/trigger	Local action incl. evacuation point	Equipment required	Wardens/support
A	Tunbridge Close, Tunbridge Road, Dumpers Lane	River level at Tun Bridge nears 40.7m – river overflows just before bridge	Move cars and evacuate as necessary Support PLP with buddies Support from Fire Service for identified homes. <i>Warden to place barriers at each end of flooded roads</i>	Hi viz jackets Wellingtons Head torches Gloves	DW/AL/RSB <i>Wardens given permission for road closure NM supports village side of bridge</i>
B	Madam's Paddock	River overtopping fast flowing	Move cars to top of road Help needed from buddies and maybe Fire Service	Hi viz jackets Wellingtons Head torches Gloves	DH
C	Streamleaze, Part of Silver Street	Winford Brook reaches top step opposite school Level 3 Tel D	Enact Zone plan: PLP in order of vulnerability Evacuate children to OSR or neighbour	Hi viz jackets Wellingtons Head torches Gloves	R/IW
D	Church Street, Silver Street, Church Hall Stoneleigh Close	“Winford Brook reaches top step opposite school] Level 3 Tel D	Help with PLP boards and Church Hall has sandbags and protection. B&NES sandbag store at Church Hall	Hi viz jackets Wellingtons Head torches Gloves	SM/DM
E	The Batch: North Chew Terrace, Including Rose Cottage	Winford Brook reaches top step opposite cottages Level 3 Tel D	North Chew Terrace – those who need help have been identified by Zone Warden and Fire & Rescue notified	Hi viz jackets Wellingtons Head torches Gloves	AE/DM

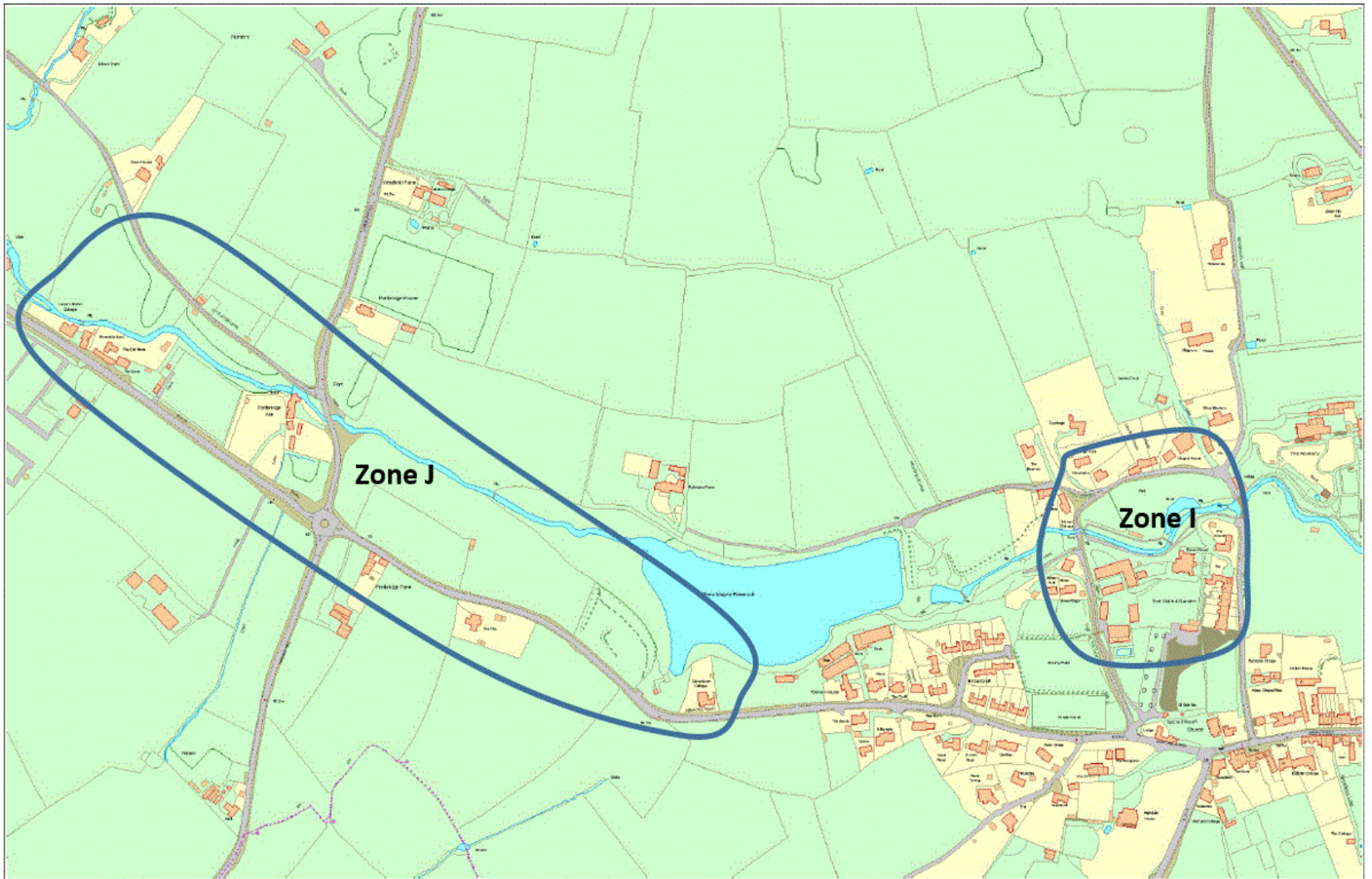
F	1/ 2 Brook Cottages, Butham Lane, Streamside, CM Primary School	2 3	Winford Brook is fast flowing and beginning to overtop – contact from Denny Lane	Immediate support for 1&2 Brook Cottages – Wardens School evacuates to OSR following own flood procedures (NS)	Hi viz jackets Wellingtons Head torches Gloves	DM/SM NS
G	Lower Batch, Norton Lane	16 3	Winford Brook rising between Queens Arms and properties alongside it.	CURO – Lower Batch- majority ground floor only Have flood doors – only in severe warning Evacuate to Local House and enact plan <i>Place barriers and signs on Stanton Road at jn Norton LnRW opp Chew court NS</i>	Hi viz jackets Wellingtons Head torches Gloves	RW/NS
H	Spratts Bridge Coach House	3 1	Reaches nearly top under bridge Drain is blocked	Garages/ Gardens at Risk Before road is flooded move cars up Chew Hill <i>Place signs each end of road flood WT/MB</i>	Hi viz jackets Wellingtons Head torches Gloves	WT/MB
I	Battle Lane, Dark Lane	1 1	Ford fills/road floods	Put up PLP – move cars up Battle Lane or Nutgrove Hill <i>Place barrier at top of Battle Lane DH</i>	Hi viz jackets Wellingtons Head torches Gloves	JS/DH
J	Chew Road, Limeburn Hill	3	When Winford road starts to flood Brook overtops	Phone call <i>Place signs each end of road AS/BH</i>	Hi viz jackets Wellingtons Head torches Gloves	BH/AS
K	Moorledge Road/Lane Denny Lane		Road floods Streams overtop	Phone call JW <i>Place signs each side of flood NH</i>	Hi viz jackets Wellingtons	JW/NH



Chew Magna North – Zones



Chew Magna South - Zones



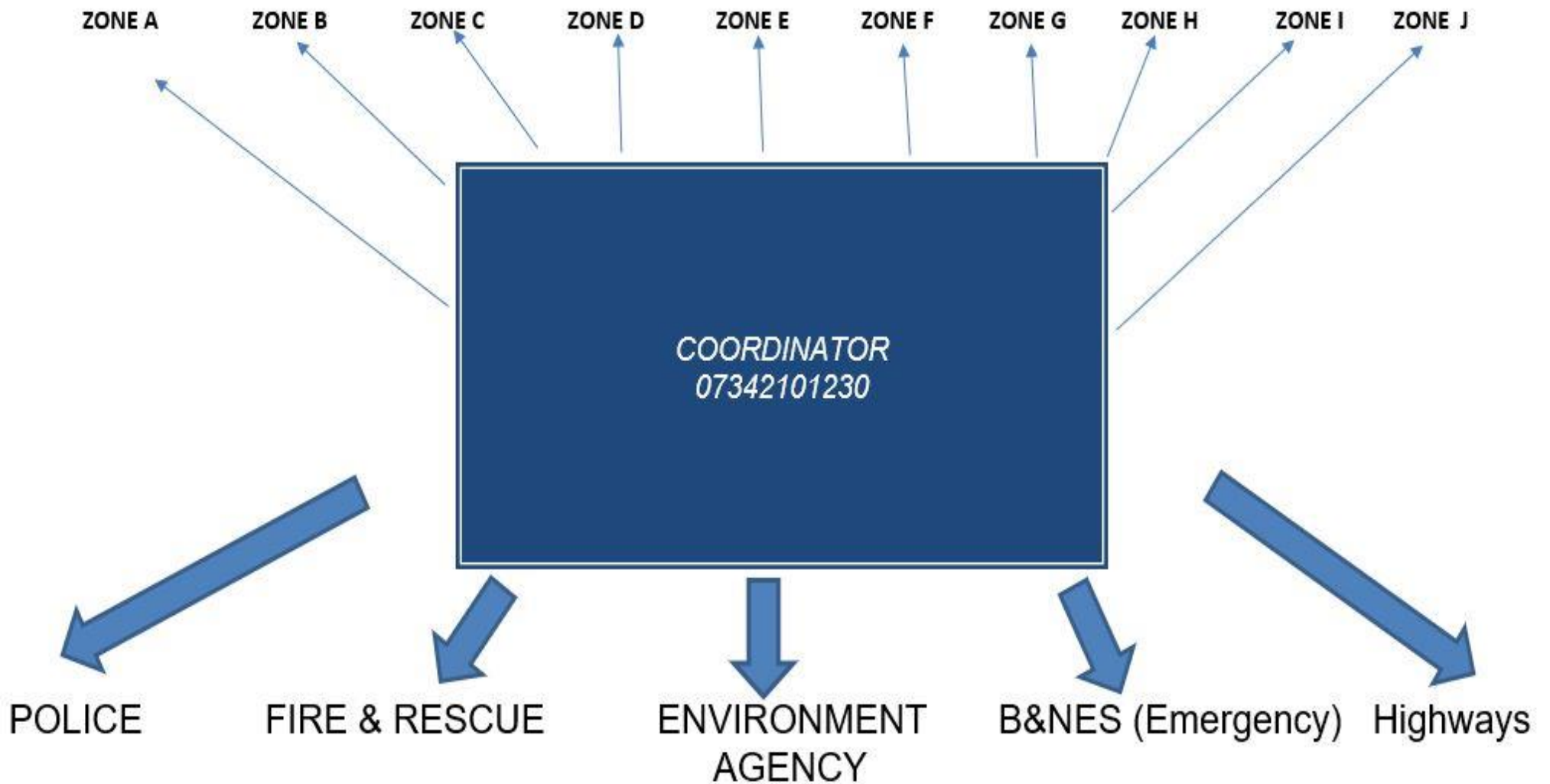
Chew Magna West - Zones

2 Actions to be taken during a flood

B

Local volunteers/flood wardens

Name	zone
David Wall FS	A
Andy Leeder FS	A
Roger Spours Baliff	A
David Hayhow FS	B
Rachel & Ian Wilson	C
Shaun Monaghan FS	D
Di Matthews	E
Geoff & Debbie Jones	F
Richard Westropp FS	G
Paul Cornelius	G
Wendy Talbot FS	H
John Sewart	I
Bill Hope FS	J
Ann Shah FS	J
Jon Wheatley FS	K
Nathan Morgan FS	A (vs)
Rick Ayrton FS	A T Rd
Kirsty Dryburgh	C
Nick Hassell FS (2)	Denny L
Marilyn/Jim Bragg FS	H



The communication is 2-way to and from Floodphone held by the coordinator

FLASH FLOOD: Environment Agency contacts Coordinator & Wardens simultaneously

Local Volunteers/Flood Wardens

Coordinator: Lynne Easton liaises with Deputy Coordinators/Roving Coordinator

2 Actions to be taken during a flood

C

Important telephone numbers

Organisation	Telephone Office Hours	Mobile nos	Contact name/email
Floodline	0345 988 1188		
Environment Agency Area Contact	0800807060	ICS 0845 8503158 Prof partners	Bristol/Avon Flood Warning officer
Environment Agency Incident Hotline	0800 807060		
B&NES Emergency Room	01225 477477 out of hours Direct: 01225 477735		Emergency Officer
B&NES Council Connect Emergency Line	01225 394041		
Avon Fire and Rescue	(01179262061) 999	01179262061	Fire station Bedminster
South-West Ambulance Service	01249 858500		
NHS Direct	111		
Wessex Water Bristol Water	0345 600 4 600		
Gas Emergency (National Number)	0800 111999		
Western Power Distribution POWER CUT	0800 365900 105		Call in Priority customers team (Bristol)

POLICE			
British Telecom	0800 800151		
Highways Agency	0300 123500	01225 394041	This is the number to phone for roads flooded/blocked
Chew Magna Primary School	01275 332409		Annie Spencer/ Nick Scholefield (caretaker/warden)
Chew Valley School	01275 332272		Gareth Benyon
Millennium Hall/OSR	01275333643 07968029092		Rodney Andrews Carol Landman
Church Hall	01275 331 096		RW
Chew Medical Practice	01275 332420 - 111		Dr Sephton
District Nurses Direct	01275 334120		
Chew Magna Pharmacy	01275 333885		
St. Andrews Church	01275 332199		
CURO	01225 366000		DUTY MGR CURO
Baptist Church Hall	01275 331224		
Catholic Church	01275 472391		
Ward Councillor –	Number withheld		
Anna Katell Petin - Village Agent	Number withheld		Anna Katell Petin vulnerable residents

2 Actions to be taken during a flood

D

Available resources

Organisation	Resource	Number	Location
Avon Fire & Rescue	Pumping out/rescue/put up boards	01179 262061	Watch manager Bedminster
Chew Medical Practice	Local Doctors	01275 332420 Night 111	Chew Stoke
Chew Magna Pharmacy	Medication available	01275 333885	Chew Magna High Street
Police	Support, putting up notices to divert traffic Helping vulnerable to evacuate.	See above	Local police
Highways Agency		01225934041	
Ian Cox	Tractor & trailer 4X4		Roundhill Farm
Dandos	Sand bags/sand	01275 333603	Dandos Moorledge Rd/B&NES Dan Parr
Co-op Moondance	Grocer/baker Café Hot drinks	01275 331173 01275 333054	Chew Magna South Parade
Jar's Post Office	James Moir		
Winford Garage	Cars Grocers	332857	Winford Road (Zone J)

2 Actions to be taken during a flood

E Arrangements between authorities

Organisation	Agreed arrangement
POLICE: 999	Will seal off roads, support vulnerable – Beat Manager Ross Cudd
AVON & SOMERSET fire& rescue 999	Offered to support vulnerable people to put up boards as well as provide rescue including boats many of whom will be notified beforehand – eg CURO sheltered accommodation- plan agreed with Station Manager
ENVIRONMENT AGENCY/MET OFFICE	Weather flooding alerts forecasts.
B&NES	Phone emergency number and Highways
SCHOOLS	Will evacuate to OSR. Practice held every October in line with Flood plan. CVS linked to telemetry device and Coordinator
CURO CURO managed properties at risk of flooding NOW all have flood front doors so only risk is if severe flooding means evacuation	The arrangements are: Flash flood alert will be received by CURO – flood front doors now in place Backup is Warden RW Severe Warning Evacuate to E and then CURO evacuate
Village Agent	Phone to alert so clients can be checked Individual survival packs stored at MH Access to 4x4 vehicles to get packs to homes/take people home.-Nick

Church Mon-Thurs 331061 lakesidegroupoffice@gmail.com Vicar 332199	Church open during school hours. Key for tower where toilet is available
Doctors, Chew Stoke 332420	Night call 111
Pharmacy, Chew Magna 333885	Open all day available at night as live over shop.
Baptist Hall john@chewbaptist.org	Place of safety during and after flood esp Tunbridge Road/Pine Court
Millenium Hall/Old School Rooms 07469159987	Check classes are cancelled – Open up for flood control

ROAD FLOODING: Now separate plan for dealing with safe roads. Signs/barriers held across village by named wardens

SANDBAG STORE KEYS HELD BY: All keys Coordinator BH (Winford Rd Gge)
DW (Fire Station) SM (Church Hall)

2 Actions to be taken during a flood

F

Vulnerable residents, properties and locations that need specific help will be constantly updated through contact with Wardens and

made available when an event is forecast/takes place. It will be held by the Coordinator with a list of safe houses to evacuate locally

Also contact: Village Agent and CURO Tenant support

Alex Easton is a Roving Coordinator with a brief to be 'on the ground' picking up issues supported by walkie talkie.

3 After a flood

A

Reputable Contractors

Company name	Business	Telephone		Email address
Ian Cox	Farmer			coxroundhillfarm@talktalk.net
Dandos	Building Contractor			
	B&NES clean roads and check drains post event			Fixmystreet
	Nick Goldsmith		4x4	

LIST OF KEY NUMBERS (withheld for public view)

Flood Coordinator: Cllr Lynne Easton – is in Control Room liaising with Wardens and outside agencies. It is also the Place of Safety so oversees Support team who in turn support residents

Roving Coordinator: Alex Easton – walks the parish linking to Wardens, identifying/supplying help needed

Relief Coordinator: David Wall

Relief in control Room: Di Matthews